

Message Text

UNCLASSIFIED

PAGE 01 LAGOS 11551 072019Z

15

ACTION AF-08

INFO OCT-01 ISO-00 EB-07 /016 W
----- 105780

R 071509Z OCT 76
FM AMEMBASSY LAGOS
TO AMEMBASSY LONDON
INFO USDOC WASHDC
SECSTATE WASHDC 7210
AMCONSUL KADUNA

UNCLAS LAGOS 11551

E.O. 11652: N/A

TAGS: BDIS, NI

SUBJ: TRADE COMPLAINT: SOKOTO HOTEL VS. AMERICAN EXPRESS

1. AMEX LONDON APPEARS HAVE PROBLEM WITH NEW CUSTOMER NIGERIA. IN VIEW POSSIBLE ADVERSE IMPACT COMPANY'S IMAGE IN NEW MARKET, WOULD APPRECIATE YOUR TELEPHONING AMEX LONDON AND OBTAINING RESPONSE FOR TRANSMITTAL COMPLAINANT VIA AMCONSUL KADUNA.

2. IN LTR DTD SEPT. 28, IBRAHIM SANI, MANAGER, SOKOTO HOTEL, P.M. B. 2199, SOKOTO, NIGERIA, INFORMS EMBASSY THAT HOTEL HAS RECEIVED NO RPT NO PAYMENTS FROM AMERICAN EXPRESS SINCE HOTEL BEGAIN ACCEPTAING AMEX CREDIT CARDS MAY. ARREARS PUT AT AIRA 1,379.01 OR ABOUT DOLS 2200. HOTEL CONTINUING ACCEPT AMEX CARDS BUT DESIRES PAYMENT. SANI ENCLOSED COPY OF LTR DTD SEP. 13 TO MISS C. HURE, ESTABLISHMENT SERVICES EUROPE, AMERICAN EXPRESS CO., CARD DIVISION, PO BOX 200, HARLANDS ROAD, HAYWARDS HEALTH, SUSSEX RH16 ITD. PLEASE RESPOND TO KADUNA.

3. FOR KADUNA: POUCHING SANI'S LTR.
EASUM

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NNN

Message Attributes

Automatic Decaptioning: X
Capture Date: 01 JAN 1994
Channel Indicators: n/a
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Decaption Note:
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Disposition Approved on Date:
Disposition Authority: n/a
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01 JAN 1960
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
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Margaret P. Grafeld
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